Information Technology Services

IT Services is Northeastern University's central group that provides technology services, solutions, and support to all Northeastern students. Visit the **Connect To Tech guide (https://connect-to-tech.northeastern.edu/students/)** for information and key technology resources that are particularly helpful to students, including:

- Northeastern accounts
- Access to email
- Laptop recommendations and discounts
- Canvas learning management system
- Software such as Office 365 and Adobe Creative Cloud
- Frequently used websites and mobile apps

Technology Support and IT Service Desk

Technology support is available 24/7 online or by phone and email. Walk-up support is available at the Tech Bar on the Boston and Oakland campuses. **G (https://service.northeastern.edu/tech/?id=its_contact_us)et IT Support >**

service.northeastern.edu/tech (https://service.northeastern.edu/tech/)
617.373.HELP [4357]
help@northeastern.edu

Visit the **Tech Service Portal (https://service.northeastern.edu/tech/)** to search for how-tos and FAQs, borrow a laptop or other equipment, start a live chat, and search other resources.

Occasionally, interruptions to university systems, services, and tools can happen—when they do, get updates about them through Northeastern's **IT status page (https://northeastern.statuspage.io/)**.