

Organizational Communication, Graduate Certificate—Online

The study of organizational communication focuses on the dynamics of communication in complex organizations for the purpose of learning how individuals within such organizations can become effective communicators. Whether the context for such communication is meetings or professional presentations, communicating during a crisis, or intercultural exchanges, the message is consistent: Effective communication is a crucial factor in determining organizational success.

For the 2025–2026 academic year, the Graduate Certificate in Organizational Communication is being offered as a collaboration between the College of Professional Studies and the Office of the Provost. During this period, students will follow Northeastern University's Graduate Academic Calendar and be governed by the academic policies and procedures documented in the university's Graduate Catalog (<https://catalog.northeastern.edu/graduate/academic-policies-procedures/>).

During the time a student is designated under the Office of the Provost, the College of Professional Studies will provide each student with full academic and student support services (e.g., academic advising services, co-op and career advising services, International Tutoring Center, etc.).

Beginning in the 2026–2027 academic year, students enrolled in this graduate certificate program will transition to the College of Professional Studies, and their official college designation will be updated accordingly in the academic system of record. At that time, students will be governed by the academic policies and procedures documented in the university's Graduate Catalog (<https://catalog.northeastern.edu/graduate/professional-studies/>), specifically relating to the College of Professional Studies.

Program Requirements

Complete all courses and requirements listed below unless otherwise indicated.

Required Courses

Code	Title	Hours
CMN 6150	Communication Research and Strategy	3
CMN 6230	Content Creation and Delivery	3
CMN 6250	Organizational Communication Assessment	3
CMN 6300	Organizational Culture, Climate, and Communication	3

Program Credit/GPA Requirements

12 total semester hours required

Minimum 3.000 GPA required